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**UNITED STATES DISTRICT COURT  
CENTRAL DISTRICT OF CALIFORNIA**

MELANIE DELAPAZ,

Plaintiff,

vs.

GARY'S PIT STOP, INC.; SYRINX LLC;  
and DOES 1 to 10,  
Defendants.

**Case No.:**

COMPLAINT FOR INJUNCTIVE  
RELIEF AND DAMAGES FOR DENIAL  
OF CIVIL RIGHTS OF A DISABLED  
PERSON IN VIOLATIONS OF

1. AMERICANS WITH DISABILITIES  
ACT, 42 U.S.C. §12131 et seq.;

2. CALIFORNIA'S UNRUH CIVIL  
RIGHTS ACT;

3. CALIFORNIA'S DISABLED  
PERSONS ACT;

4. CALIFORNIA HEALTH & SAFETY  
CODE;

5. NEGLIGENCE

Plaintiff MELANIE DELAPAZ ("Plaintiff") complains of Defendants GARY'S  
PIT STOP, INC.; SYRINX LLC; and DOES 1 to 10 ("Defendants") and alleges as  
follows:

**PARTIES**

1. Plaintiff is a California resident with a physical disability. Plaintiff suffers  
from hemiplegia and is substantially limited in her ability to walk. Plaintiff requires the  
use of a wheelchair at all times when traveling in public.

2. Defendants are, or were at the time of the incident, the real property owners, business operators, lessors and/or lessees of the real property for an auto repair shop (“Business”) located at or about 8131 Lincoln Blvd., Los Angeles, California.

3. The true names and capacities, whether individual, corporate, associate or otherwise of Defendant DOES 1 through 10, and each of them, are unknown to Plaintiff, who therefore sues said Defendants by such fictitious names. Plaintiff will ask leave of Court to amend this Complaint when the true names and capacities have been ascertained. Plaintiff is informed and believes, and, based thereon, alleges that each such fictitiously named Defendants are responsible in some manner, and therefore, liable to Plaintiff for the acts herein alleged.

4. Plaintiff is informed and believes, and thereon alleges that, at all relevant times, each of the Defendants was the agent, employee, or alter-ego of each of the other Defendants, and/or was acting in concert with each of the other Defendants, and in doing the things alleged herein was acting with the knowledge and consent of the other Defendants and within the course and scope of such agency or employment relationship.

5. Whenever and wherever reference is made in this Complaint to any act or failure to act by a defendant or Defendants, such allegations and references shall also be deemed to mean the acts and failures to act of each Defendant acting individually, jointly and severally.

## JURISDICTION AND VENUE

6. The Court has jurisdiction of this action pursuant to 28 USC §§ 1331 and 1343 for violation of the Americans with Disabilities Act of 1990, (42 USC §12101, *et seq.*).

7. Pursuant to pendant jurisdiction, attendant and related causes of action, arising from the same nucleus of operating facts, are also brought under California law, including, but not limited to, violations of California Civil Code §§51, 51.5, 52(a), 52.1, 54, 54., 54.3 and 55.

8. Plaintiff's claims are authorized by 28 USC §§ 2201 and 2202.

1           9.     Venue is proper in this court pursuant to 28 USC §1391(b). The real  
2 property which is the subject of this action is located in this district, Los Angeles County,  
3 California, and that all actions complained of herein take place in this district.

4                                   **FACTUAL ALLEGATIONS**

5           10.    In or about October of 2024, Plaintiff went to the Business.

6           11.    The Business is an auto repair shop business establishment, open to the  
7 public, and is a place of public accommodation that affects commerce through its  
8 operation. Defendants provide parking spaces for customers.

9           12.    While attempting to enter the Business during each visit, Plaintiff personally  
10 encountered a number of barriers that interfered with her ability to use and enjoy the  
11 goods, services, privileges, and accommodations offered at the Business.

12           13.    To the extent of Plaintiff's personal knowledge, the barriers at the Business  
13 included, but were not limited to, the following:

- 14                   a.     Defendants failed to comply with the federal and state standards for  
15                         the parking space designated for persons with disabilities. Defendants  
16                         failed to provide any parking space designated for persons with  
17                         disabilities.
- 18                   b.     Defendants failed to comply with the federal and state standards for  
19                         the parking space designated for persons with disabilities. Defendants  
20                         failed to provide the parking space identification sign with the  
21                         International Symbol of Accessibility.
- 22                   c.     Defendants failed to comply with the federal and state standards for  
23                         the parking space designated for persons with disabilities. Defendants  
24                         failed to post required signage such as "Van Accessible," "Minimum  
25                         Fine \$250" and "Unauthorized Parking."
- 26                   d.     Defendants failed to comply with the federal and state standards for  
27                         the parking space designated for persons with disabilities. Defendants  
28

1 failed to provide proper van accessible space designated for the  
2 persons with disabilities.

3 e. Defendants failed to comply with the federal and state standards for  
4 the parking space designated for persons with disabilities. Defendants  
5 failed to paint the ground as required.

6 f. Defendants failed to comply with the federal and state standards for  
7 the parking space designated for persons with disabilities. Defendants  
8 failed to mark the space with the International Symbol of  
9 Accessibility.

10 g. Defendants failed to maintain accessibility for persons with  
11 disabilities to comply with the federal and state standards. Defendants  
12 failed to provide at least one accessible entrance as required as the  
13 entrance had a step instead of a proper ramp.

14 14. These barriers and conditions denied Plaintiff full and equal access to the  
15 Business and caused Plaintiff difficulty and frustration. Plaintiff wishes to return and  
16 patronize the Business; however, Plaintiff is deterred from visiting the Business because  
17 her knowledge of these violations prevents her from returning until the barriers are  
18 removed.

19 15. Based on the violations, Plaintiff alleges, on information and belief, that  
20 there are additional barriers to accessibility at the Business after further site inspection.  
21 Plaintiff seeks to have all barriers related to her disability remedied. *See Doran v. 7-*  
22 *Eleven, Inc.* 524 F.3d 1034 (9<sup>th</sup> Cir. 2008).

23 16. In addition, Plaintiff alleges, on information and belief, that Defendants  
24 knew that particular barriers render the Business inaccessible, violate state and federal  
25 law, and interfere with access for the physically disabled.

26 17. At all relevant times, Defendants had and still have control and dominion  
27 over the conditions at this location and had and still have the financial resources to  
28 remove these barriers without much difficulty or expenses to make the Business

1 accessible to the physically disabled in compliance with ADDAG and Title 24  
 2 regulations. Defendants have not removed such barriers and have not modified the  
 3 Business to conform to accessibility regulations.

#### 4 **FIRST CAUSE OF ACTION**

#### 5 **VIOLATION OF THE AMERICANS WITH DISABILITIES ACT OF 1990**

6 18. Plaintiff incorporates by reference each of the allegations in all prior  
 7 paragraphs in this complaint.

8 19. Under the Americans with Disabilities Act of 1990 (“ADA”), no individual  
 9 shall be discriminated against on the basis of disability in the full and equal enjoyment of  
 10 the goods, services, facilities, privileges, advantages, or accommodations of any place of  
 11 public accommodation by any person who owns, leases, or leases to, or operates a place  
 12 of public accommodation. *See* 42 U.S.C. § 12182(a).

13 20. Discrimination, *inter alia*, includes:

- 14 a. A failure to make reasonable modification in policies, practices, or  
 15 procedures, when such modifications are necessary to afford such  
 16 goods, services, facilities, privileges, advantages, or accommodations  
 17 to individuals with disabilities, unless the entity can demonstrate that  
 18 making such modifications would fundamentally alter the nature of  
 19 such goods, services, facilities, privileges, advantages, or  
 20 accommodations. 42 U.S.C. § 12182(b)(2)(A)(ii).
- 21 b. A failure to take such steps as may be necessary to ensure that no  
 22 individual with a disability is excluded, denied services, segregated or  
 23 otherwise treated differently than other individuals because of the  
 24 absence of auxiliary aids and services, unless the entity can  
 25 demonstrate that taking such steps would fundamentally alter the  
 26 nature of the good, service, facility, privilege, advantage, or  
 27 accommodation being offered or would result in an undue burden. 42  
 28 U.S.C. § 12182(b)(2)(A)(iii).

- 1 c. A failure to remove architectural barriers, and communication barriers  
2 that are structural in nature, in existing facilities, and transportation  
3 barriers in existing vehicles and rail passenger cars used by an  
4 establishment for transporting individuals (not including barriers that  
5 can only be removed through the retrofitting of vehicles or rail  
6 passenger cars by the installation of a hydraulic or other lift), where  
7 such removal is readily achievable. 42 U.S.C. § 12182(b)(2)(A)(iv).
- 8 d. A failure to make alterations in such a manner that, to the maximum  
9 extent feasible, the altered portions of the facility are readily  
10 accessible to and usable by individuals with disabilities, including  
11 individuals who use wheelchairs or to ensure that, to the maximum  
12 extent feasible, the path of travel to the altered area and the  
13 bathrooms, telephones, and drinking fountains serving the altered  
14 area, are readily accessible to and usable by individuals with  
15 disabilities where such alterations to the path or travel or the  
16 bathrooms, telephones, and drinking fountains serving the altered area  
17 are not disproportionate to the overall alterations in terms of cost and  
18 scope. 42 U.S.C. § 12183(a)(2).

19 21. Where parking spaces are provided, accessible parking spaces shall be  
20 provided. 1991 ADA Standards § 4.1.2(5); 2010 ADA Standards § 208. One in every  
21 eight accessible spaces, but not less than one, shall be served by an access aisle 96 in  
22 (2440 mm) wide minimum and shall be designated “van accessible.” 1991 ADA  
23 Standards § 4.1.2(5)(b). For every six or fraction of six parking spaces, at least one shall  
24 be a van accessible parking space. 2010 ADA Standards § 208.2.4.

25 22. Under the ADA, the method and color of marking are to be addressed by  
26 State or local laws or regulations. See 36 C.F.R., Part 1191. Under the California  
27 Building Code (“CBC”), the parking space identification signs shall include the  
28 International Symbol of Accessibility. Parking identification signs shall be reflectorized

1 with a minimum area of 70 square inches. Additional language or an additional sign  
2 below the International Symbol of Accessibility shall state "Minimum Fine \$250." A  
3 parking space identification sign shall be permanently posted immediately adjacent and  
4 visible from each parking space, shall be located with its centerline a maximum of 12  
5 inches from the centerline of the parking space and may be posted on a wall at the  
6 interior end of the parking space. See CBC § 11B-502.6, et seq.

7 23. Moreover, an additional sign shall be posted either in a conspicuous place at  
8 each entrance to an off-street parking facility or immediately adjacent to on-site  
9 accessible parking and visible from each parking space. The additional sign shall not be  
10 less than 17 inches wide by 22 inches high. The additional sign shall clearly state in  
11 letters with a minimum height of 1 inch the following: "Unauthorized vehicles parked in  
12 designated accessible spaces not displaying distinguishing placards or special license  
13 plates issued for persons with disabilities will be towed away at the owner's expense..."  
14 See CBC § 11B-502.8, et seq.

15 24. Here, Defendants failed to provide any parking space designated for persons  
16 with disabilities. Defendants also failed to provide the parking space identification sign  
17 with the International Symbol of Accessibility. In addition, Defendants failed to provide  
18 the signs stating, "Minimum Fine \$250" and "Van Accessible." Moreover, Defendants  
19 failed to provide the additional sign with the specific language stating "Unauthorized  
20 vehicles parked in designated accessible spaces not displaying distinguishing placards or  
21 special license plates issued for persons with disabilities will be towed away at the  
22 owner's expense..."

23 25. For the parking spaces, access aisles shall be marked with a blue painted  
24 borderline around their perimeter. The area within the blue borderlines shall be marked  
25 with hatched lines a maximum of 36 inches (914 mm) on center in a color contrasting  
26 with that of the aisle surface, preferably blue or white. The words "NO PARKING" shall  
27 be painted on the surface within each access aisle in white letters a minimum of 12 inches  
28



1 (305 mm) in height and located to be visible from the adjacent vehicular way. CBC §  
2 11B-502.3.3.

3 26. Here, Defendants failed to provide a proper access aisle as there were no  
4 “NO PARKING” marking and blue hatched lines painted on the parking surface.  
5 Moreover, Defendants failed to provide the access aisle with the minimum width of 96  
6 inches.

7 27. The surface of each accessible car and van space shall have surface  
8 identification complying with either of the following options: The outline of a profile  
9 view of a wheelchair with occupant in white on a blue background a minimum 36” wide  
10 by 36” high (914 mm x 914 mm). The centerline of the profile view shall be a maximum  
11 of 6 inches (152 mm) from the centerline of the parking space, its sides parallel to the  
12 length of the parking space and its lower side or corner aligned with the end of the  
13 parking space length or by outlining or painting the parking space in blue and outlining  
14 on the ground in white or a suitable contrasting color a profile view of a wheel chair with  
15 occupant. See CBC § 11B-502.6.4, et seq.

16 28. Here, Defendants failed to paint the International Symbol of Accessibility on  
17 the surface as required.

18 29. At least one accessible route shall connect accessible building, facilities,  
19 elements, and spaces that are on the same site. 1991 ADA Standards § 4.3.2. A public  
20 accommodation shall maintain in operable working condition those features of facilities  
21 and equipment that are required to be readily accessible to and usable by persons with  
22 disabilities by the Act or this part. 28 C.F.R. 35.211(a).

23 30. Here, Defendants failed to provide at least one accessible entrance to the  
24 Business as the entrance had a step instead of a proper ramp.

25 31. A public accommodation shall maintain in operable working condition those  
26 features of facilities and equipment that are required to be readily accessible to and usable  
27 by persons with disabilities by the Act or this part. 28 C.F.R. 35.211(a).



1           32. By failing to maintain the facility to be readily accessible and usable by  
2 Plaintiff, Defendants are in violation of Plaintiff's rights under the ADA and its related  
3 regulations.

4           33. The Business has denied and continues to deny full and equal access to  
5 Plaintiff and to other people with disabilities. Plaintiff has been and will continue to be  
6 discriminated against due to the lack of accessible facilities, and therefore, seeks  
7 injunctive relief to alter facilities to make such facilities readily accessible to and usable  
8 by individuals with disabilities.

9                                   **SECOND CAUSE OF ACTION**

10                           **VIOLATION OF THE UNRUH CIVIL RIGHTS ACT**

11           34. Plaintiff incorporates by reference each of the allegations in all prior  
12 paragraphs in this complaint.

13           35. California Civil Code § 51 states, "All persons within the jurisdiction of this  
14 state are free and equal, and no matter what their sex, race, color, religion, ancestry,  
15 national origin, disability, medical condition, genetic information, marital status, sexual  
16 orientation, citizenship, primary language, or immigration status are entitled to the full  
17 and equal accommodations, advantages, facilities, privileges, or services in all business  
18 establishments of every kind whatsoever."

19           36. California Civil Code § 52 states, "Whoever denies, aids or incites a denial,  
20 or make any discrimination or distinction contrary to Section 51, 51.5, or 51.6, is liable  
21 for each and every offense for the actual damages, and any amount that may be  
22 determined by a jury, or a court sitting without a jury, up to a maximum of three times the  
23 amount of actual damage but in no case less than four thousand dollars (\$4,000) and any  
24 attorney's fees that may be determined by the court in addition thereto, suffered by any  
25 person denied the rights provided in Section 51, 51.5, or 51.6.

26           37. California Civil Code § 51(f) specifies, "a violation of the right of any  
27 individual under federal Americans with Disabilities Act of 1990 (Public Law 101-336)  
28 shall also constitute a violation of this section."



1 case less than one thousand dollars (\$1,000) and any attorney's fees that may be  
 2 determined by the court in addition thereto, suffered by any person denied the rights  
 3 provided in Section 54, 54.1, and 54.2.

4 43. California Civil Code § 54(d) specifies, "a violation of the right of an  
 5 individual under Americans with Disabilities Act of 1990 (Public Law 101-336) also  
 6 constitute a violation of this section, and nothing in this section shall be construed to limit  
 7 the access of any person in violation of that act.

8 44. The actions and omissions of Defendants alleged herein constitute a denial  
 9 of full and equal accommodation, advantages, and facilities by physically disabled  
 10 persons within the meaning of California Civil Code § 54. Defendants have  
 11 discriminated against Plaintiff in violation of California Civil Code § 54.

12 45. The violations of the California Disabled Persons Act caused Plaintiff to  
 13 experience difficulty, discomfort, and embarrassment. The Defendants are also liable for  
 14 statutory damages as specified in California Civil Code §55.56(a)-(c).

#### 15 **FOURTH CAUSE OF ACTION**

#### 16 **CALIFORNIA HEALTH & SAFETY CODE § 19955, et seq.**

17 46. Plaintiff incorporates by reference each of the allegations in all prior  
 18 paragraphs in this complaint.

19 47. Plaintiff and other similar physically disabled persons who require the use of  
 20 a wheelchair are unable to use public facilities on a "full and equal" basis unless each  
 21 such facility is in compliance with the provisions of California Health & Safety Code §  
 22 19955 et seq. Plaintiff is a member of the public whose rights are protected by the  
 23 provisions of California Health & Safety Code § 19955 et seq.

24 48. The purpose of California Health & Safety Code § 1995 et seq. is to ensure  
 25 that public accommodations or facilities constructed in this state with private funds  
 26 adhere to the provisions of Chapter 7 (commencing with Section 4450) of Division 5 of  
 27 Title 1 of the Government Code. The code relating to such public accommodations also  
 28 requires that "when sanitary facilities are made available for the public, clients, or

1 employees in these stations, centers, or buildings, they shall be made available for  
2 persons with disabilities.

3 49. Title II of the ADA holds as a “general rule” that no individual shall be  
4 discriminated against on the basis of disability in the full and equal enjoyment of goods  
5 (or use), services, facilities, privileges, and accommodations offered by any person who  
6 owns, operates, or leases a place of public accommodation. 42 U.S.C. § 12182(a).  
7 Further, each and every violation of the ADA also constitutes a separate and distinct  
8 violation of California Civil Code §§ 54(c) and 54.1(d), thus independently justifying an  
9 award of damages and injunctive relief pursuant to California law, including but not  
10 limited to Civil Code § 54.3 and Business and Professions Code § 17200, et seq.

11 **FIFTH CAUSE OF ACTION**

12 **NEGLIGENCE**

13 50. Plaintiff incorporates by reference each of the allegations in all prior  
14 paragraphs in this complaint.

15 51. Defendants have a general duty and a duty under the ADA, Unruh Civil  
16 Rights Act and California Disabled Persons Act to provide safe and accessible facilities  
17 to the Plaintiff.

18 52. Defendants breached their duty of care by violating the provisions of ADA,  
19 Unruh Civil Rights Act and California Disabled Persons Act.

20 53. As a direct and proximate result of Defendants’ negligent conduct, Plaintiff  
21 has suffered damages.

22 **PRAYER FOR RELIEF**

23 WHEREFORE, Plaintiff respectfully prays for relief and judgment against  
24 Defendants as follows:

25 1. For preliminary and permanent injunction directing Defendants to comply  
26 with the Americans with Disability Act and the Unruh Civil Rights Act;

27 2. Award of all appropriate damages, including but not limited to statutory  
28 damages, general damages and treble damages in amounts, according to proof;

1           3.     Award of all reasonable restitution for Defendants' unfair competition  
2 practices;

3           4.     Reasonable attorney's fees, litigation expenses, and costs of suit in this  
4 action;

5           5.     Prejudgment interest pursuant to California Civil Code § 3291; and

6           6.     Such other and further relief as the Court deems just and proper.  
7

8                               **DEMAND FOR TRIAL BY JURY**

9           Pursuant to Rule 38(b) of the Federal Rules of Civil Procedure, Plaintiff hereby  
10 demands a trial by jury on all issues so triable.  
11

12 Dated: February 10, 2025

SO. CAL. EQUAL ACCESS GROUP

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15 By: /s/ Jason J. Kim  
16 Jason J. Kim, Esq.  
17 Attorneys for Plaintiff  
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